Gemma goes to the shop.

Do the preparation exercise first. Then watch the video and follow the instructions to practise your speaking.

Preparation

Who says it, a customer or a shopkeeper? Put these phrases in the correct group.

A bottle of water, please.	Can I help you?	How much is this?	Would you like a bag?
Do you have a bottle of water?	Can I have a bottle of water?	That's £1.99.	Is that everything?

A customer	A shopkeeper

1. Check your understanding: multiple choice

Circle the correct option.

1. Gemma is talking to …
   - a shopkeeper.
   - a friend.

2. The magazine costs …
   - £0.99.
   - £1.99.

3. Gemma buys a bottle of …
   - water.
   - juice.

4. Gemma also buys some …
   - chocolate.
   - sweets.

5. It costs …
   - £3.40 in total.
   - £4.30 in total.

6. Gemma …
   - wants a bag.
   - doesn't need a bag.

2. Check your understanding: gap fill

Complete the dialogue with phrases from the box.

Have you got	Would you like	How much is	Is that everything
No, it's fine	please	Can I help you	that's

Shopkeeper: Hi. [1]_____?

Gemma: Hello. [2]_____ this magazine?

Shopkeeper: Let's see … Top Sounds, [3]_____ £1.99.

Gemma: OK, can I have the magazine and a bottle of water?

Shopkeeper: Yes.

Gemma: [4]_____ cold ones?

Shopkeeper: Over there in the fridge. [5]_____?

Gemma: I think so. Oh … and these sweets.

Shopkeeper: OK.

Gemma: How much is that?

Shopkeeper: That's £3.40, [6]_____.

Gemma: Here you are.

Shopkeeper: Thank you … and there's £1.60 change. [7]_____ a bag?

Gemma: [8]_____, thanks. Bye.

Shopkeeper: Bye.

3. Check your understanding: ordering

Write a number (1–9) to put these sentences in order.

………….	A: That's £2.00, please.
………….	A: These ones? Let me see … they're £1.00.
………….	B: Yes, thanks.
………….	B: OK, can I have these sweets and a cola, please?
………….	A: Thanks a lot. Bye.
………….	A: Hi. Can I help you?
………….	A: Of course. Is that everything?
………….	B: Hi, how much are these sweets?
………….	B: Here you are. Thanks.

Discussion
What new phrases have you learned from this video?